

Privacy Policy

Last updated: 11-06-2025

Welcome to our website. We value your privacy and are committed to protecting your personal data. This privacy policy explains what information we collect, why we collect it, and what your rights are. We process your data in accordance with the General Data Protection Regulation (GDPR).

1. Who are we?

We are the private owners of an 8-person villa in Spain, which we rent out via this website to customers from the Netherlands, Spain, and English-speaking countries. You can contact us at:

Company/Owner Name: JSK Projects SL

Email address: villadongrosa@gmail.com

Website: www.villadongrosa@gmail.com

2. What personal data do we collect?

We only collect personal data that is necessary to manage your booking and provide a high-quality service. This includes:

- First and last name
- Email address
- Phone number
- Address details (for billing or legal requirements)
- Arrival and departure dates
- Payment details (e.g., IBAN or credit card if applicable)
- IP address and website usage (only if you accept analytical cookies)

3. Why do we process your data?

We process your data for the following purposes:

- To manage and confirm your booking
- To communicate with you before, during, and after your stay
- To handle payments
- To comply with legal obligations in Spain (e.g., guest registration)
- To improve our website and services (only with your consent)

4. Who do we share your data with?

We only share your data when necessary:

- With Spanish authorities, if legally required (e.g., for tourist registration)
- With our accountant or administrative service (if applicable)
- With our payment provider (e.g., iDEAL, Stripe, or PayPal)
- With our website hosting provider

We never sell your data to third parties.

5. How long do we keep your data?

We do not keep your data longer than necessary. Typically:

- Booking records: up to 7 years (due to tax legislation)
- Communication: up to 1 year after your stay
- Analytical data: up to 14 months, depending on your cookie settings

6. Cookies

Our website uses functional and analytical cookies. Functional cookies are necessary for the website to work properly. Analytical cookies help us improve the website and are only used with your consent. You can manage your preferences via our cookie banner when you first visit the site.

7. Your rights

You have the right to:

- Access your personal data
- Correct or delete your data
- Object to the use of your data
- Withdraw your consent at any time
- File a complaint with your national data protection authority (e.g., the Dutch Data Protection Authority or the Spanish AEPD)

To exercise any of these rights, please contact us at the email address above.

8. Data security

We take appropriate technical and organizational measures to protect your personal data from loss, misuse, or unauthorized access. This includes encryption (SSL) and secure servers.

9. Changes to this policy

We reserve the right to change this privacy policy at any time. The most recent version will always be available on our website. If there are significant changes, we will inform you via email (if applicable).

Questions?

If you have any questions about this privacy policy, feel free to contact us at villadongrosa@gmail.com