

Payment Terms

Last updated: 11-06-2025

By making a booking through our website, you agree to the following payment terms. These terms apply to all reservations for Villa Don Grosa, unless otherwise agreed in writing.

1. Payment Methods

We accept the following payment methods:

- **iDEAL** (via Mollie – available for Dutch customers)
- **Credit Card** (Visa, Mastercard – via Mollie)
- **Bank Transfer** (direct to our Spanish or Dutch bank account – details will be provided after reservation)

All payments are processed securely through our payment provider **Mollie** or directly via your bank.

2. Deposit

- After placing a reservation, we require a **30% deposit** of the total rental amount.
- The deposit must be paid within **5 days** of receiving the booking confirmation.
- Your reservation will only be confirmed once we have received the deposit.

3. Remaining Balance

- The remaining 70% must be paid **no later than 6 weeks before arrival**.
- For bookings made within 6 weeks of arrival, the **full amount** must be paid at once.

4. Late or Non-Payment

- If payment is not received on time, we reserve the right to cancel the reservation.
- In such cases, our **cancellation policy** (as stated in our general terms and conditions) will apply.

5. Payment Confirmation

Once we have received your (deposit) payment, you will receive an official confirmation by email. Please check this carefully and contact us immediately if any details are incorrect.

6. Security Deposit

If applicable, a **security deposit** will be required. This must be paid along with the remaining balance. It will be refunded within 7 days after departure, provided there is no damage or additional costs.

7. Invoice

An invoice can be provided upon request. Please email us at villadongrosa@gmail.com with your billing information.

Questions?

If you have any questions about the payment process or wish to discuss an alternative payment method, feel free to contact us at villadongrosa@gmail.com